



From: LC Network Notice
<lc-bulletin@lclark.edu>

Date: March 15, 2023

(3/15/23) Restoration of Moodle and Other Outage Updates

Dear LC Community,

The most significant news today about restoration of IT services is the availability of Moodle.

Students, faculty, and staff now have read-only access to Moodle. That means that you can again access course materials in Moodle, and are able to view, download, and print such materials (although printing is only possible on a non-network printer). You will not be able to modify or add to materials in Moodle this week, although we expect to restore full functionality by early next week. Any concerns or requests for help related to Moodle should be directed to edtech@lclark.edu.

Thank you to everybody who has reset their LC password. If you have not reset your password, please do so as soon as possible. **Password reset stations will be available on Thursday, March 16 and Friday, March 17 at the following locations:**

- CAS Locations
 - Council Chamber (8 a.m.–6 p.m.)
 - Fowler Student Center, Room 350 (9 a.m.–5 p.m.)
- Grad School: Corbett House, Room 106 (10 a.m.–7 p.m.)
- Law School: Wood Hall, Room 150 (8 a.m.–7 p.m.)

Employees who have not yet reset their passwords are now unable to access any LC systems, other than Gmail and Google Workspace, and need to visit a password reset station to regain access. Employees who cannot do so should contact their dean or vice president.

Students will not be able to access any LC systems, other than Gmail and Google Workspace, if they do not reset their password prior to Monday, March 20.

Students who cannot come to campus to reset their password because they are not in the Portland area or have other compelling reasons will need to reset their password through a virtual session with an IT staff person. To obtain information about virtual options, please contact the relevant dean's office:

CAS students: drichman@lclark.edu

Law students: eadavis@lclark.edu

Graduate students: graddean@lclark.edu

Please limit these requests to situations where it is truly necessary. We have limited IT staff capacity to perform remote sessions.

Thank you,

The Executive Council