



From: Campus Living  
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Date: March 6, 2023

## **Campus Living update regarding network outage**

Hello Residents,

We are reaching out to address the impacts that the network outage has had on various housing processes. We acknowledge that the network outage has impacted your time as a student and the work our office does to support you. We will send out additional information and modified deadlines when we have more to share. Thank you for your patience.

### **1. Health and Safety Inspections**

- Health and Safety Inspections are hosted on our housing system which we are unable to access during the network outage. As a result, we will be moving forward with completing Health & Safety Inspections using a non-system dependent process. We ask that you reach out to your RA about rescheduling a Health & Safety inspection if you were not able to complete one over the past few days. All residents will need to complete their Health & Safety Inspection by March 13th.

### **2. Housing Application**

- We acknowledge that students are currently unable to log in to the Housing Portal to submit a housing application. We will continue to monitor the system outage and will alter the housing application timeline depending on when the housing portal becomes available again. We thank you for your flexibility.

### **3. Summer Housing Applications**

- Summer 2023 housing applications were scheduled to open on March 10th, 2023. However, we will need to delay and will be pushing the Summer Housing application opening date to a future day in March, assuming that system login becomes available soon.

### **4. Work Orders**

- The Work Order system that Facilities uses has also been impacted by the outage. As a result, it might take facilities additional time to follow up on work orders. We ask for your patience and understanding when it comes to completing work orders. Please continue to work with your Resident Advisor and Area Director as facilities issues arise.

Again, we thank you for your patience and will reach out with updates when we have more to share.

Best,

The Office of Campus Living