From: LC Network Notice <lc-bulletin@lclark.edu>
Date: March 3, 2023
Urgent Network Outage Update

Earlier today, Lewis & Clark experienced a significant IT network outage. We are working with internal and external technical professionals to conduct a detailed investigation and to bring our operations back online as quickly and safely as possible.

All IT systems that are hosted on a Lewis & Clark server, or which require Accepto/SecureAuth single sign-on authentication, are currently unavailable. In addition, the Voice Over Internet Protocol (VoIP) phone system is not operable, which means that most phones on campus are out.

- **In an emergency, call 9-1-1 from your cell phone**.
- Campus Safety's temporary phone number is **503-593-5457**. If you need to reach Campus Safety, call this number from your cell phone.
- The blue light phone towers on campus **are not** working.
- All food service will be in Fields Dining Room.
- All Lewis & Clark websites are still functioning. Non-urgent reports or concerns may be submitted via [Maxient](#).
- Elevators are not impacted, although emergency phones in elevators may not work. In the event of an issue in an elevator, use your cell phone to contact Campus Safety. If that does not work, press the alarm button.
- Card access to campus buildings **is** working.
- The online system to submit a work order to Facilities **is not** working. Please report any urgent Facilities issue to Campus Safety at **503-593-5457**.
- Most on-campus classes and events are expected to continue as planned this weekend.
- Wi-fi is currently unavailable, although most classrooms and offices still have internet access through ethernet connections.

Restoring normal operations and protecting data integrity are our top priority. We apologize for the inconvenience and are doing everything in our power to minimize the interruption.

We do not have additional information to share at this time, but will keep you apprised of relevant developments as we are able.