



Good Morning,

CSC Serviceworks, the vendor that supplies laundry machines to our campus, is completing the process of upgrading the connectivity of laundry rooms today, wrapping up in West and Roberts halls. All other halls have been transitioned to the new system.

The upgrade is adding the CSC Pay mobile app which will allow students to see realtime availability of laundry machines across the campus and to get reminders about their laundry load.

In order to start laundry machines students need to create an account in the CSC Pay mobile app. The app will show that funds are needed to start the washer or dryer. **Once you create a CSC Pay account using your [lclark.edu](mailto:lclark.edu) email address, CSC Serviceworks will automatically add funds to your account to run machines.** In this way laundry will continue to be included in the cost of housing and will not require students to pay out of pocket.

We have heard from some students that upon creating the app they did not have funds automatically added. We are waiting for CSC Serviceworks to provide us with a point of contact for students to reach out to with this issue. Once we have this information we will pass it along to you.

Again, we apologize that this transition is happening as you arrive on campus. The work should be completed in the next few days.

Thank you,

The Campus Living Team