### SENATE 4/11

Welcome to senate, the computer is broken.

Hey! we fixed it

Guest speaker Rachel Cole; Chair of faculty committee on enrollment

Strategic Enrollment Management (SEM)

LC is a tuition dependent institution = LC is a business
we might not think of it that way but we run like a business and tuition is the revenue stream

need to recruit and retain students at LC to fulfill our mission both are equally as important to SEM

need to better deliberate and distribute our resources to do better spending money and time needs to be examined

need better long term planning

need better information

need to work together and take effective action as a campus people tend to work independently, we need to collaborate

Hired a consultant to learn how to best run SEM

1. Organization

first established a steering committee with people involved with faculty/ student life/admissions/finance/dean office/ president

Working groups to address and focus on retention/fiscal issues/student affairs/ marketing. some met once, some meet regularly EX- retention group had members from all over the faculty and

administration

question was: how to allays the situation of retentions looked at the first 6 weeks of a LC strident life reasons for leaving/staying brainstorming what other info we want to know/can

use

look at gender/home distance/financial security/ etc

data/communications

has been an issue as they try to figure out everything bunch of people who also have regular jobs

2. Analysis

last semester; worked on situational analysis analyze the situation— got a different consultant try to figure out what worked and what didn't for enrollment look at competitors to see what they do.

figure out how to explain the situation to there rest of campus

3. Action Planning

thinking about what to do differently to do better

relevance+differentiations+authenticity= good

we need to understand why students come to LC and why they leave if/when

they

Market demand- what sanders want

look at what future students want

Competition - unoccupied markets

if we want to introduce a new major but PSU already is the best at that, why

we do that.

we need to look at competition and figure out how to make LC appealing in

comparison

Program- what we do

EX- nursing

we don't have the faculty for a nursing so we won't do that

we sick with what we do and do it better

build an image and speed it

Strategic VS tactical

not every idea is SEM idea

if things are big/campus wide then they are SEM related

Developing action plans

- 1. What are you gonna do
- 2. when will it be completed
- 3. who will be responsible
- 4. how much will it cost

forces us to think before we do things

faculty is used to thinking about what is best for students, now need to on what is best for students and school with a focus on

focus enrollment

Ex of First action plans in the works

3-3 program with the Law school

allow students to get a BA and a JD in 6 years

Data Systems/CRM

address need for accessible data system fro student services professionals to us their work at LC = more robust platform to enhance out growing data

of better serving students

and integrated data informed culture with ultimate goal

Pre-Health advising

improve support for students who want to continue into health

Dual credit policies

how we count transfer AP credit

4/5/6 LC

get a BA in 4 years and any 5th year is free get a MA in 5 years

would

# get a JD in 6 years

International recruiting

better overseas student enrollment

women lacrosse

can we do this

mens soccer team

can we do this

number of girls and boys sports need to be equal

only the 3/3 program has been approved as of now

can they get more student input?

starting to look more at the specific reasons why students leave with a focus on how to fix this

risk-analysis

look at the numbers and figure out what makes a student stay and what type of students end up leaving

loss of stunts is a combination of a ton of things

distance from home/finance/academic opportunity/city/weather

The students who make a good connection will end up staying

it takes 1 to 2 faculty connections + 2 to 3 student connections = keep enrolled students

Curricular program ideas in the works

- 1. Entrpenuershio minor
- 2. public health
- 3. science, technology, and society
- 4. data science
- 5. cyber security
- 6. sustainability

Peri-Curricular ideas in the works

- 1. new stunted experience improvement
- 2. risk assessment/ management
- 3. forensics
- 4. internshp/practical experience opportunity
- 5. sept-centered alumni mentoring
- 6. pre-health advising

Student affair ideas in the works

- 1. women lacrosse
- 2. mens soccer

marketing ideas

- 1. top scholar program
- 2. LC 4/5/6
- 3. international recruiter

Transfer credit policy

- 1. veto partnership
- 2. dual credit

other

- 1. summer programing
- 2. opening more overseas trips

Hot-Spots of questions looking forward after those other

- 1. articulation agreements with 2 year colleges
- 2. in boarding/ new student experiences
- 3. first year/ second year experiences
- 4. transfer student experience
- 5. additional environmental programming
- 6. internships/comm engagement
- 7. pathway to ed school counseling

underlying change that SEM has brought is that we are trying to mindful of longterm planning

EX curricular change

great academic department is not enough, it needs to be great and be and be productive.

feasible

We can only do so many things, so what makes sense?

If students have feedback, there is a form online under the SEM feedback form

4. Implementation

### Questions?

FSU: to what extent isn every step of the process has expert opinion regarding/includes an equity lens?

A- yes, a commitment to diversity/inclusion is a part of the mission. crucial to see how every decision fits into that aspect. Working to make sure that the action plan template from the consultant can be tailored to that mission. Additionally, every plan will have an impact on the campus, we need to go in eyes open and deliberately. We need to be sure that it is all mission consistent

FSU: to what extent is the recruitment process focusing on students who can succeed here at LC VS helming students who may not but want to

A- when we admit someone we need to provide support to succeed. Additionallyy, SEM, in the short term looks like we want to bring a lot of wealthy students to campus butttt, that is not true, we understand that success in the long term comes from diversity and basing our mission on diversity and instead voicing ourselves in ways to get the attention of a broad group of people.

A2- we need a diverse group because we know that students learn better when they see and know a diverse faculty/student body/ etc. How do we incorporate and equity lens has been a big question throughout the process of SEM

Lisa- you don't seem impressed?

FSU: no, what? I'm just listening. He (Bruce) is answering my question

#### Questions?

Jack: worrying to see guaranteed BA in 4 years, will that encourage just pushing students through the system? and scared that if the focus is on 4 years, will that take away from the ability to explore all that campus has to offer if the pressure/guarantee is always there

A- the students who don't finish in 4 years are usually the ones who declare majors late, take a year of absence. The students who take time to explore the college and all that it can offer are the ones who graduate in 4 years anyway so no, the 4 year guarantee is not a bad thing, and if a student has to stay longer, they get that final class/ next semester free

Jack: so it's putting a name on something we already do?

A- yes, it is a recruiting/ advertising piece but it is also important to understand and make public

Ben: How do you want the student body to figure into the conversations?

A- will give info to some of ASLC to spread. Will keep ASLC up to date. wlll talk to students when asking about student things. But, the first thing we need input on is how to best get input

A2- we've been talking to Marshall but we want to see where else we can go to talk and get the word out to all students. Its been a process from the start but it is coming together now, next step is figuring out where to get student input and how to best ask for it. Meeting with registrar/ faculty/staff/ next we want to come to students. will you be available this summer?

Violet: ya technically cabinet works starting June 1st

Jack: it would be great to put this input out to the student body in posters/bark. We just did the survey and discovered that those are the best ways to get info out and get input back. Give infos to students, let them talk to us, we will collect and give those back to you

FSU- a survey format is great

A- different kinds of info that we need, quantitate/ qualitative/ professional expertise. gut feelings may not be right but we shouldn't dismiss it, there may be something there. All forms of

information are valid and worth exploring. Student input falls under that category, it just comes to collecting that info. The bark is great. We need to contribute more to the source of info to get our there— good point

Andrea: as far as retention being based on social aspect, and one of the issues is a lack of social spaces, what can be done? Tamarak isn't universal/ dorms are not universal, what can be done to allow new students better chances to become a part of the community?

A- long term we have new dorms and dinning centers in the plan. short term, we are questioning that. We know that the loss of DSA's was an issue. What can the college do to make new space? great question, we are working on that also and recognize, it is just a process. Student input would be great. We have ideas that need student approval and we could work with students to come up with new ideas. We are not the experts. When i went to college, the admissions office sent letters with info, things have changed and we need new input from you

Andrea- is it possible for this link to be sent out to the students?

A- Yes, please give this out

Elsa: What are you doing to help students feel more connected to the PDX area? it is a big part of the LC appeal but it is not really that open to students, especially first year students who cannot have a car and the pio only goes to one place

A- this is a major subject we are working on. now that we have a real dean of student life we are getting better at addressing it. weim is also a big proponent of this. now courses can be listed by substantial academic proponents involved in PDX. we gotta move from this decision to advertising and implementing this decision.

Elsa: by helping students feel more connected to PDX then you can fill in the gaps in a community here at LC. any and all connection to the city has been on her own volition and ability, not the school

A- how do you do it? how does a LC student get connected to the city and how can we help that

Elsa: even adding more pio stops would help

A- we were talking about that this wrong, maybe a shuttle to Sellwood or something. things are in the works

Violet: can everyone take a moment later to fill out the SEM form online later tonight

A- that would be great, but feedback may take some time. if you do that, we will look at that a ton over this summer. right now we respond to them individually, a large mass migration of students to that site could be great but we would have to work on good feedback yet. but a response will come eventually

Elsa: an idea, if you receive responses to the form, it would be useful to organize those responses and host townhall meetings to address them publicly and concisely

A- thats great idea but maybe not til next year

Violet: is there a way you want this form to be sent out?

A- the entire student body, because that means 100's, we are not prepared to really triage those but they will be stored and organized. If you can send us a draft and we can look over it and make send it out next week. 'they are looking for ideas to look at and help enrollment/retention, if you have any ideas please share them, the group may not reply right away but your voice will be heard

Jack: there is a bit of a tendency that when the administration reached out there is a tendency to be dismissive. faculty members/ professors could serve as an effective communicator/asset

A- the conversation tonight with students is so parallel to the conversation we have with staff, they want to be involved

Jack: its wonderful that you all come here and talk to us and show us what you are working

A- it is tough to get people to come to these types venues/events. our focus is participation from students

Elsa: it was interesting to see that word of mouth is the most productive source of info-sharing on campus. great but that is unreliable. would administration be willing to work on a system to input a campus wide communication system Ex, slak

A- robin is working on that right now actually

Elsa: can ASLC be updated on that?

A- ask the dean of students, there are students on that group but not sure who

Jacob: been working on the LC app, if that app comes to fruition and we can implement a campus wide calendar to consolidate info and make it easy to look at

A- absolutely a great idea. even the LC website needs a lot of help

Helen: we see a ton of support for the app/calednar

Hannah: IT has thought of communication. they use google hangouts and its great

DSU: can you speak to how we will use resources to improve things that we have that may not have the right funds?

A- in terms of budget, we are working on transparency. there are gonna be some challenges. We are lowering the amount of money we spend on visitors, etc. We are transparent but we have challenges getting that heard in the student world. In the same way that SEM is working on how to communicate things to the students, everyone is doing that. Communication will always be a challenge.

A2: the point of these plans is to bring/retain students which allows us to keep our budgets open. It is a balance

Violet: we will send out the email but there is no promise of 100's of responses

A- great and lets work together to wok on the message

Violet: has there been anything about making NST a thing? ASLC would like to hear about that because we fund scholarships but feel that it should be an administration funded thing not a student body fee funded utility

A- with Robin coming on it is being discussed but not so sure about how that will go

Alden: thats for a wonderful presentation!! and we will mae sure to input out feedback and hopefully get more student insolvent

Alden— hates to interrupt but one prospective candidate has to leave so can they give their speech??

Quinton-

running for senate, wants to make the ASLC more relevant to students lives that them, they've gotta go

Back to the SEM presentation

Updates:

William:

switched signature from Charlie to jason

Mary Claie:

we might have a special election depend in on corum

Violet

Sellwood bus was brought up by weim but it is complicated and expensive reminder of a bon committee meeting next tues, if you can make it please come! ASLC open house tomorrow, admitted students will be on campus, please stop by

Katie:

will send out the SEM email
spring textbook drive
storage subsidy apps will go out soon
tabling next month about campus will be repeated soon
what ASLC has accomplished and what people want to be addressed

Helen:

met friday sit testing info soon form health dept apps will be sent out soon for auditory

There is a big issue since forum is not met so we can't do anything so its a cluster can we suspend the rules of order? is that shady? can we do anything? election is not contested can we just FaceTime? attendance needs to be better enforced leaving during a meeting is just kinda messed up

Ok, so

Future senator remarks

Michelle

freshman
religious studies major
wants to be a part of senate to learn about efficiency of it and be involved
here to support and help while school is still going on

Copeland

also freshman bio and enviro first time in a potential position of power not much time this semester but ready to do whatever he can this semester textbook subsidy is a big interest

Violet: if there was a committee formed for textbook subsidy can you serve on it? Copeland: ya i'd do it

Alden: how dd you get a hall named after you?

Violet: can you make all the future meetings and the entire time?

Both: yes

Mary Claire: what about the SOC allocations this weekend Alden: Tom said he's comfortable doing that himself Mary Claire: is that allowed in the constitution?

Alden: hmmm SOC needs

Senator Reports:

FSU:

hosting a know your title IX 4-5 next thurs in FSU

Jack:

working on a resolution about DSU survey

committee report- working on getting tables out since the guy who was doing resigned

Nick:

went to masterplan meeting and facilities has good ideas pending money

social spaces was a factor in that

buinsness things

sustainability things

Hannah:

nothing

Ben:

textbook subsidy working with faculty

Jacob:

apologize for his own absences, baseball has been crazy, not an excuse but maybe that is something to consider with student athlete but more importantly, repercussions for repeated absences

app is still in the works

Jacob:

CAC is working on resolution outlines that Nicole brought up last meeting

Elsa:

a lot of suggestions on clarifying the power campus security has on campus/students skateboarding/biking specifically

maybe create a know your rights forum about campo

Alex:

committee report- had a meeting this week and have some goals also in contact with Mikah

will meet with Katie to go over how money will work with those allocations

## Alden:

we do have a regulation about absences and we have not been managing that moving forward, attendance should be a bigger issue

# Special Election

the election will be a blanket election to vote in three senators at once

vote will just be name three people you want to fill the three spots available

## The Vote

FSU- Copeland, Michelle, Quinton Jack- Copeland, Michelle, Quinton Nick- Copeland, Michelle, Quinton Jacob- Copeland, Michelle, Quinton Ben- Copeland, Michelle, Quinton Jacob- Copeland, Michelle, Quinton Elsa- Copeland, Michelle, Quinton Alex- Copeland, Michelle, Quinton

They are all elected

Adjourned