

**Pioneer Travel Program
Terms and Conditions
Iceland – August 2020
Updated 3.6.20**

Definitions

IT – Iceland Travel.

Client – Lewis & Clark College (L&C)

Traveler(s) – the individual(s) who travels to Iceland within the group.

Group – consists of 10 travelers or more

Terms of payment

Reservations & Payments: Reservation Form must be accompanied by a deposit in the amount of \$800.00 USD per person (payments must be made to Lewis & Clark College). Deposit payment is due by Wednesday, April 1, 2020. Final Payment to Iceland Travel is due by Friday, May 15, 2020 and any balance received thereafter will be charged a 5% late fee. It is our policy to hold travel documents until full payment is received.

NOTE: If payment is made by credit or charge card, IT accepts Visa, MasterCard, Diners, and American Express. L&C accepts Visa, Mastercard, American Express, and Discover.

Escrow Protection: Iceland Travel (IT) and Lewis & Clark College (L&C) deposits all of your payments directly into our separate client account. It means that such funds will be maintained separate and apart from our operating funds until approximately 75 days prior to departure (or at any time a payment is needed for your trip) when we are required to pay for all the costs of your trip.

Cancellations/Refunds: Written cancellation received by L&C and IT no later than May 15, 2020, will result in a full refund less an administrative fee of \$800 per person. In the event of later cancellation by the participant, NO REFUND will be made. NO REFUND will be made for any part of this program in which you choose not to participate. L&C and IT reserve the right to cancel this program at any time prior to departure if it is deemed necessary, or if registration numbers prove insufficient by May 15, 2020, and, if cancelled, a full refund will be made to those persons registered at that time. **Please do not make non-refundable airfare plans until you receive confirmation that the trip has the necessary number of travelers registered.**

Please note: Unforeseen admission fees to nature sites or exhibits are not included in the price list.

Single, Double, Triple, and Quad Rooms

Single supplements are often payable for sole occupancy of a room. A single room does not guarantee the provision of a double or twin room, and in some instances may be smaller. A double bed often consist of two single beds pushed together, using double bed base linen (although it is not unusual for single duvets to be provided in many hotels for doubles). For triple or quad occupancy, this may be a standard size room with either a camp bed, rollaway, or mattress on the floor and space will therefore be limited.

Optional Activities

Optional activities furnished by independent suppliers not affiliated with IT and L&C carry with them various inherent risks which can cause serious personal injury. Although precautions are taken by suppliers to guard against such dangers, your safety cannot be guaranteed. Should you elect to participate in such activities while on this program, you must understand that participation will be at your own risk and IT and L&C can assume no responsibility for your safety.

Responsibility

IT and L&C serve only to assist in making necessary travel arrangements, cultural and educational programming, and event production for its participating members, and in no way represents, or acts as agent for, transportation carriers, hotels, and other suppliers of services connected with this program. Therefore, IT and L&C are not liable for any injury, damage, loss, accident, delay, or other irregularity which may be caused by the defect of any vehicle or the negligence or default of any company or person engaged in performing any of the services involved. Additionally, responsibility is not accepted for losses or expenses due to sickness, weather, strikes, hostilities, wars, natural disasters or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. IT and L&C do not accept liability for any airline cancellation or delay incurred by the purchase of an airline ticket. Baggage and personal effects are the sole responsibility of the owners at all times. IT and L&C reserve the right to make changes in the published itineraries whenever, in its sole judgment, conditions so warrant, or if they deem it necessary for the comfort, convenience or safety of the tour participants. IT and L&C also reserve the right to decline to accept any person as a participant in the program, or to require any participant to withdraw from the tour at any time, when such an action is determined by the appropriate IT and L&C staff representative to be in the best interests of the health, safety, and general welfare of the tour group, or of the individual participant.

Traveler's Representations: Acceptance of the Confirmation/Invoice covering this trip and payment thereof certifies that you have not recently been treated for, nor are you aware of any physical or other condition or disability that would create a hazard to yourself or other members of this tour, and is also an acceptance of the trip conditions applicable to the trip and that you have read and understand those conditions.

Travel Insurance Information: We highly recommend that you take out personal travel insurance for your trip. For your reference you can get an insurance plan for \$60 - \$80 that will cover \$10,000 to \$25,000 of emergency medical expenses and up to \$200,000 to \$500,000 of emergency medical transportation. See insuremytrip.com or allianztravelinsurance.com for sample policies.

Insufficient Participation

If a service, which has been confirmed unconditionally, is cancelled by IT, for example, due to insufficient participation, cancellations will be made with at least 4 weeks' (28 days) notice. IT shall make every effort to provide similar alternative arrangements without additional costs to the client traveler.

Passport

A passport valid at least three months beyond intended stay, is required for visitors to Iceland. For additional information on passport and visa requirements, see Icelandic Directorate of Immigration website www.utl.is/english.

Liability (Force Majeure)

IT disclaims responsibility for any loss, damage, accidents, sickness or changes in schedules resulting from causes beyond the control of IT. Such causes include, but are not limited to, acts of nature, labor disputes, or any other irregularity beyond IT's control. IT reserves the right to alter routes, itineraries or departure times, without prior notice, should the necessity arise. In case of any changes in flights (domestic and international), the travelers shall pay any additional cost caused by this, at the time the service is provided (extra hotel nights, meals, transfers etc.). We advise all traveler(s) to have comprehensive travel insurance to meet all contingencies.

General Liability

IT will not be responsible for any injury, illness, death, loss (for example loss of enjoyment), damage, expense, cost or other sum or claim of any description whatsoever which results from any of the following:

- The act(s) and/or omission(s) of the traveler(s) affected or any member(s) of their party; or
- The act(s) and/or omissions(s) of a third party not connected with the provision of the services and which were unforeseeable or unavoidable; or
- Circumstances beyond IT's control as defined under Force Majeure.

We advise all travelers to have comprehensive travel insurance to meet all contingencies. At no time is IT responsible for indirect (consequential) damages.

A Note From Iceland Travel

Iceland is a part of the Schengen agreement. For details on general visa, passport requirements and health information view the official website for Iceland Ministry for Foreign Affairs

It is the passengers' responsibility to ensure that they are in possession of all necessary travel and health documents before departure, including a passport that is valid for at least three months after return travel date. We cannot accept liability if you are refused entry onto any transport or into any country due to failure on your part to carry any necessary documentation. If failure to have any necessary travel or other documents results in fines, surcharges or other financial penalties imposed on Iceland Travel, you will be responsible for reimbursing Iceland Travel accordingly. In the event that Iceland Travel is asked to re-issue tickets that have been lost, destroyed or stolen, and Iceland Travel agrees to do so; however, any charges incurred as a result of this will be payable by you.

Travelers suffering from any known or suspected medical condition that can have an effect on travel, or women more than 28 weeks pregnant, must notify Iceland Travel at least 30 days before departure. In these cases, they must also produce a medical certificate confirming fitness to travel. Iceland Travel reserves the right to refuse or to cancel bookings if relevant certificates are not produced. In this regard, Iceland Travel will not be liable for any failure, negligence, or deceit on behalf of the traveler. Iceland Travel will not be liable for any operator's refusal to carry any person who has not notified Iceland Travel of their condition.

Please note that Iceland Travel packages do not include luggage portorage. There is no luggage portorage service available at hotels and other accommodation in Iceland. Compared to other countries, the tourism infrastructure is more limited, and this service is simply not available. We always advise that you should pack light. A good rule of thumb is to bring no more than what you can comfortably carry between the bus and your hotel room.

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