

# New Student Technology Guide

## Come Prepared

- **Install an up-to-date antivirus software.** You can download Symantec for free from the IT website.
- **Update software on your computer** to ensure your operating system is running smoothly.
- **Bring OS and software installation disks** with you, or backup these files to a flash drive.
- **Back up your computer regularly.** Avoid consequences of hard drive failure by backing files up to Google Drive, or storing them on a flash drive or external hard drive.

## Get Online

- Lewis and Clark students can access the wifi from almost anywhere on campus by registering devices through Safeconnect.
- Operating Systems need to be up to date with antivirus software installed.
- Getting connected:
  - Connect to “LC Wireless” and navigate to the Lewis and Clark homepage.
  - You will be redirected to the Network Registration page. Follow instructions to install XpressConnect software.
  - After opening and running the software, you will be given unrestricted access to “LC Secure” on your device.
- You can fill out the request form on the IT website if you’d like to activate your ethernet ports (ideal for desktop computers and gaming consoles).

## Get Help

- The IT Service Desk is eager to help resolve any technical problems you may have. You can call us at (503) 768-7225 or email [itservice@lclark.edu](mailto:itservice@lclark.edu).
- Visit [go.lclark.edu/it](http://go.lclark.edu/it) to get online help, reserve equipment, and review solutions to common problems.
  - The “Student Links” section has resources for connecting to wifi, installing antivirus software, checking and adding print balance, and much more.

## Email at L&C

- Email is the primary communication tool at Lewis and Clark, so check your email daily!
- Your LEmail account is functionally a Google account, which means that you have access to Google’s great suite of educational tools.
- Your .edu email address also entitles you to enumerable special memberships, access priveledges, and discounts.
- Already have a personal Google account? You can forward your personal account to your LEmail account so you only have to check one email.



## We're Hiring!

The IT Service Desk is always looking for enthusiastic, passionate, and fun students to employ during the school year. Apply online at [jobs.lclark.edu](http://jobs.lclark.edu)